

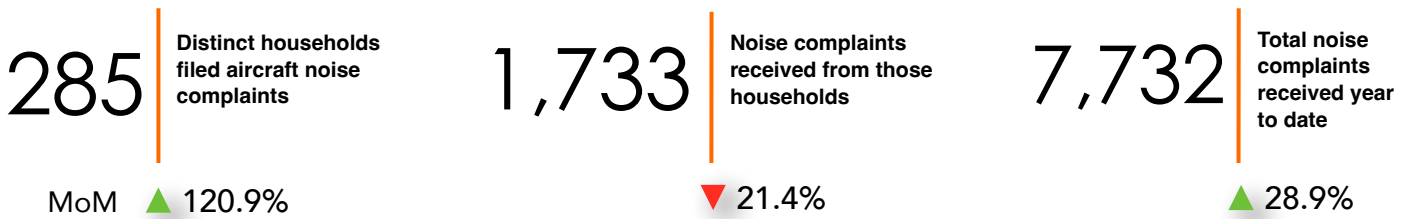


Complaint Box | Monthly Report

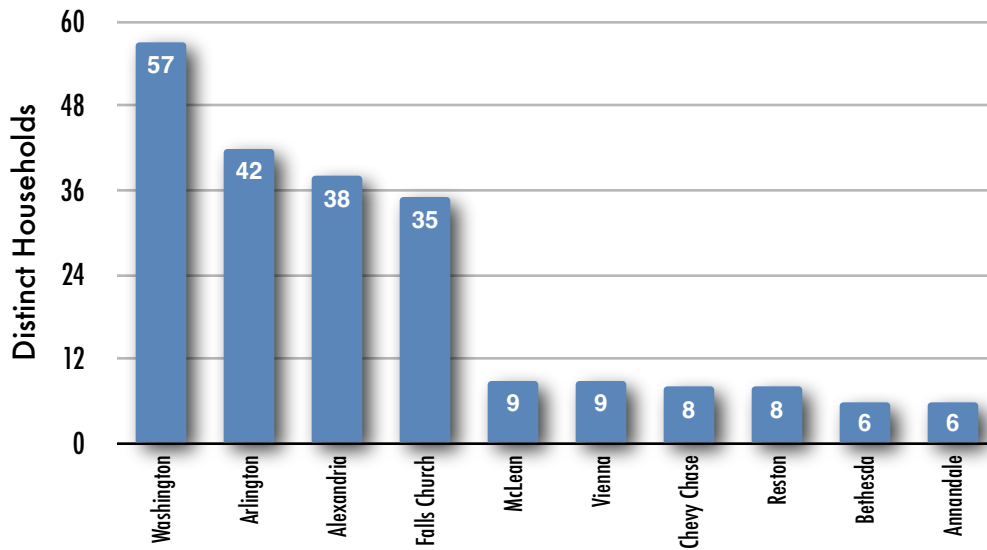
WASHINGTON DC METRO AREA

APR 2023

Monthly Totals & Trends:



Distinct Households, Ranking by City (Top-10)



Helicopter noise complaints received from Washington DC Metro Area residents during April 2023 totaled 1733 and were generated by 285 distinct households (6.1 complaints/household).

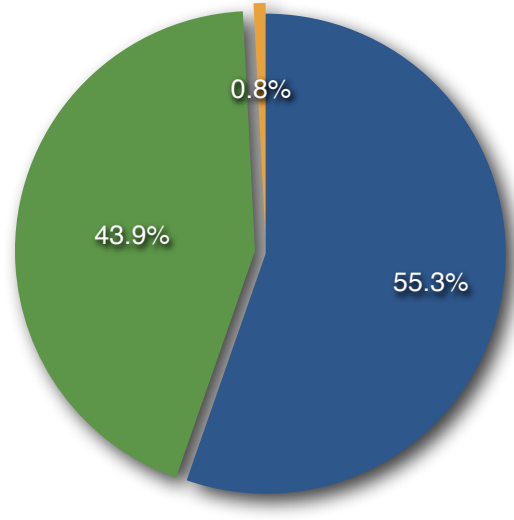
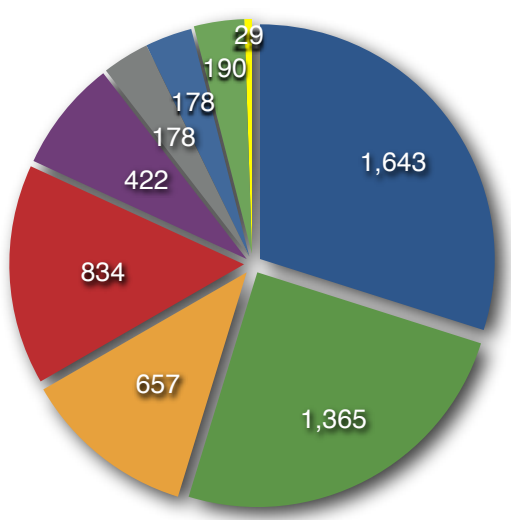
The top-10 reporting households generated 817 complaints or 47.1% of the monthly total.

During the month, 94.8% of complaints received mentioned excessive noise and 78.8% cited low altitude. Frequent overflights was mentioned 37.9% of the time and excessive vibration was mentioned 48.1%. The remaining issues included too early/late, sleep disturbance, speech disturbance and hovering.

Geographically, one household in Alexandria filed 164 comments or 9.5% of the monthly total, and one household in Chevy chase filed 138 comments (8.0%). A complete breakdown of comments by communities and households is presented on page 3.



Complaint Breakdown: Types & Filing Method

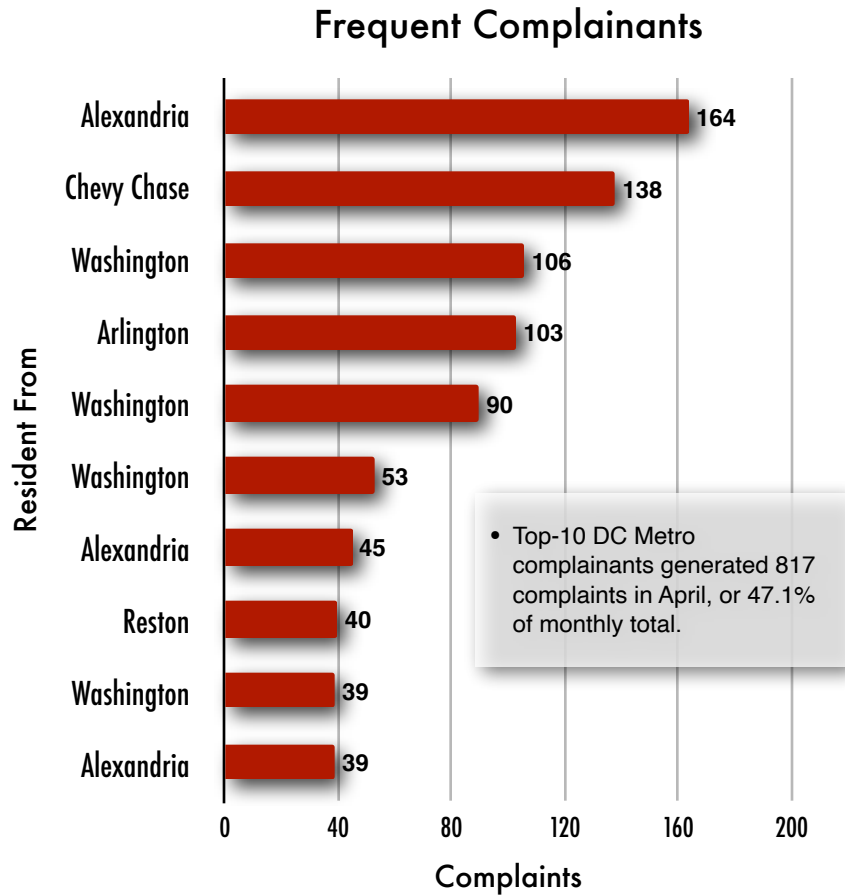


- Noise
- Low
- Frequent
- Excessive Vibration
- Early/Late
- Hovering
- Speech Disturbance
- Sleep Disturbance
- Other
-

- Webform
- Mobile App
- Hotline

COMMENT TYPE	MENTIONS	% TOTAL COMMENTS
Excessive Noise	1,643	94.8
Low Altitude	1,365	78.8
Excessive Vibration	834	48.1
Frequent	657	37.9
Early/Late	422	24.4
Speech Disturbance	178	10.3
Hovering	178	10.3
Sleep Disturbance	190	11.0
Other	29	1.7

Complainant Ranking (Top-10)

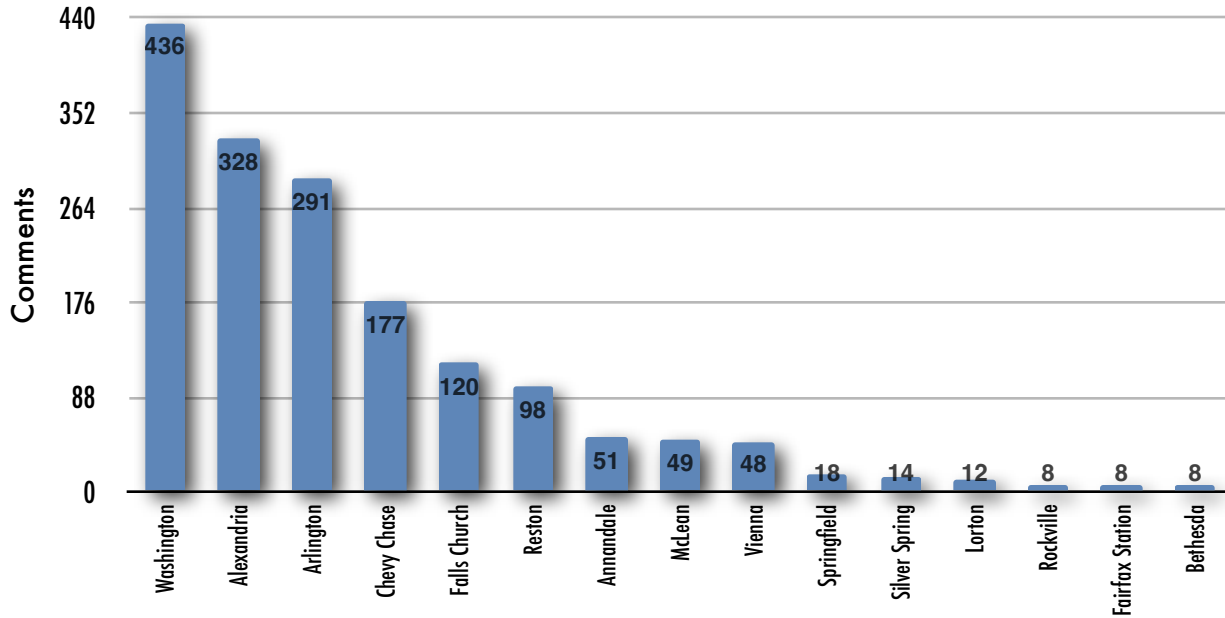


	RESIDENT FROM	COMMENTS THIS MONTH	PERCENT OF MONTH
1	Alexandria	164	9.5%
2	Washington	138	8.0%
3	Chevy Chase	106	6.1%
4	Alexandria	103	5.9%
5	Washington	90	5.2%
6	McLean	53	3.1%
7	Arlington	45	2.6%
8	Washington	40	2.3%
9	Alexandria	39	2.3%
10	Arlington	39	2.3%
Top-10 Totals		817	47.1%



Complaints This Month

Area Ranking by City (Top-15)



CITY	COMPLAINTS	HOUSEHOLDS	COMPLAINTS/ HOUSEHOLD
Washington	436	56	7.8
Alexandria	328	38	8.6
Arlington	291	41	7.1
Chevy Chase	177	8	22.1
Falls Church	120	35	3.4
Reston	98	7	14.0
Annandale	51	6	8.5
McLean	49	9	5.4
Vienna	48	8	6.0
Springfield	18	5	3.6
Silver Spring	14	4	3.5
Lorton	12	5	2.4
Rockville	8	3	2.7
Fairfax Station	8	5	1.6
Bethesda	8	6	1.3
<i>Sub-Total (Top-15)</i>	<i>1,666</i>	<i>236</i>	<i>7.1</i>
Other	67	49	1.4
Totals	1,733	285	6.1

Noise Sensitivity Map: APR 2023

NOTE: Complaints from households submitted without valid address information are not depicted on the map.

