

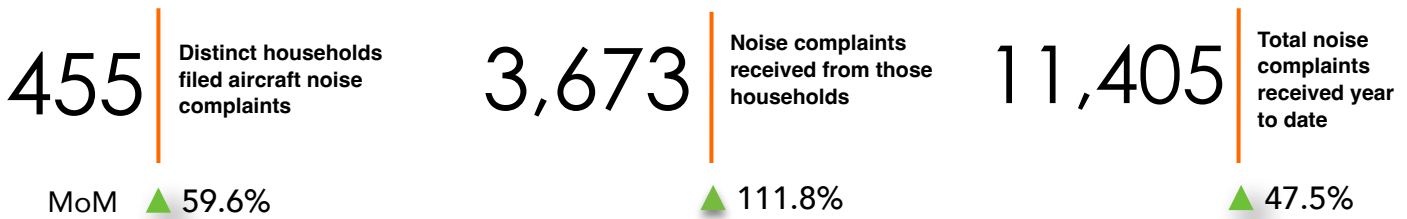


# Complaint Box | Monthly Report

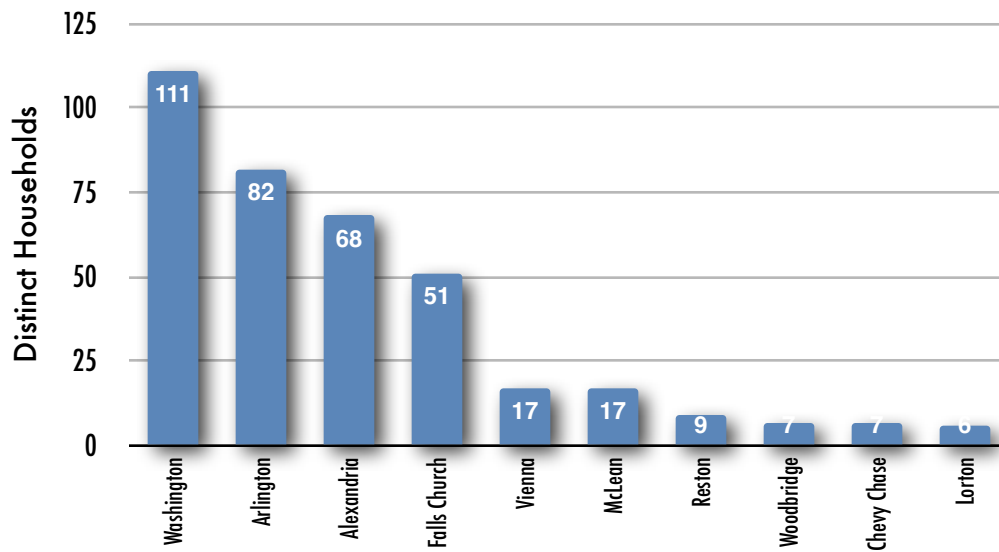
WASHINGTON DC METRO AREA

MAY 2023

## Monthly Totals & Trends:



### Distinct Households, Ranking by City (Top-10)



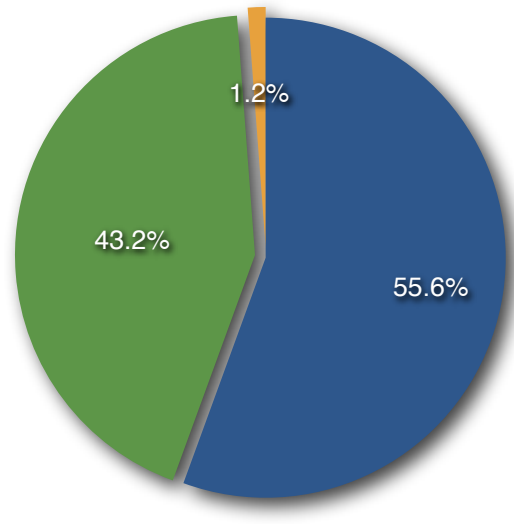
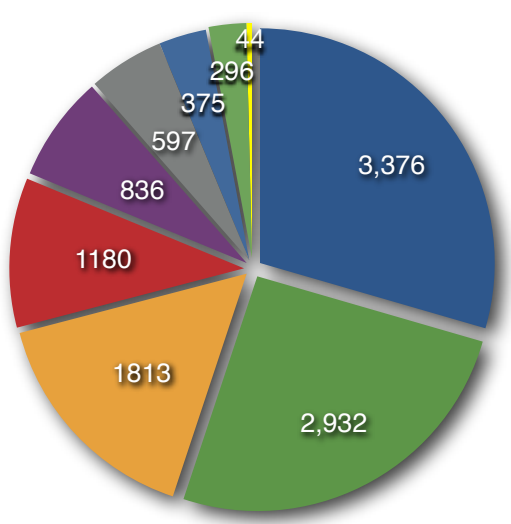
Helicopter noise complaints received from Washington DC Metro Area residents during MAY 2023 totaled 3672 and were generated by 454 distinct households (6.1 complaints/household).

The top-10 reporting households generated 1078 complaints or 29.4% of the monthly total.

During the month, 94.8% of complaints received mentioned excessive noise and 78.8% cited low altitude. Frequent overflights was mentioned 37.9% of the time and excessive vibration was mentioned 48.1%. The remaining issues included too early/late, sleep disturbance, speech disturbance and hovering.

Geographically, one household in Arlington filed 206 comments or 5.6% of the monthly total, and one household in Alexandria filed 163 comments (4.4%). A complete breakdown of comments by communities and households is presented on page 3.

## Complaint Breakdown: Types & Filing Method



- Noise
- Excessive Vibration
- Early/Late
- Sleep Disturbance
- Other
- Low
- Frequent
- Speech Disturbance
- Hovering

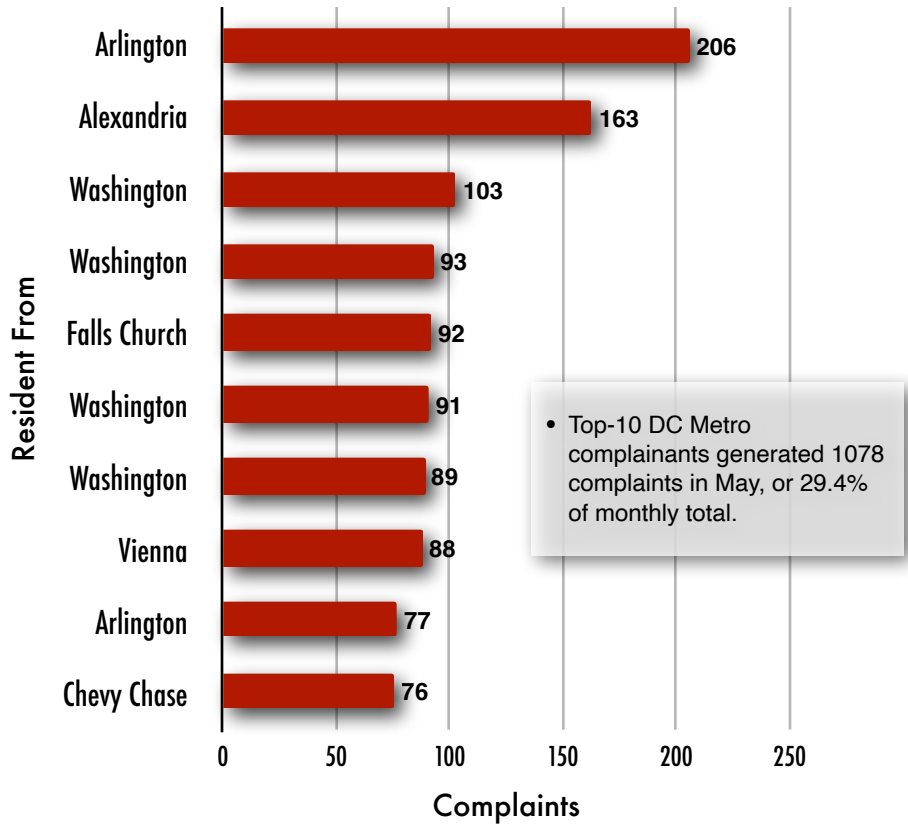
- Webform
- Mobile App
- Hotline

COMMENT TYPE	MENTIONS	% TOTAL COMMENTS
Excessive Noise	3,376	91.9
Low Altitude	2,932	79.8
Excessive Vibration	1,813	49.4
Frequent	1,180	32.1
Early/Late	836	22.8
Speech Disturbance	597	16.3
Sleep Disturbance	375	10.2
Hovering	296	8.1
Other	44	1.2



# Complainant Ranking (Top-10)

### Frequent Complainants

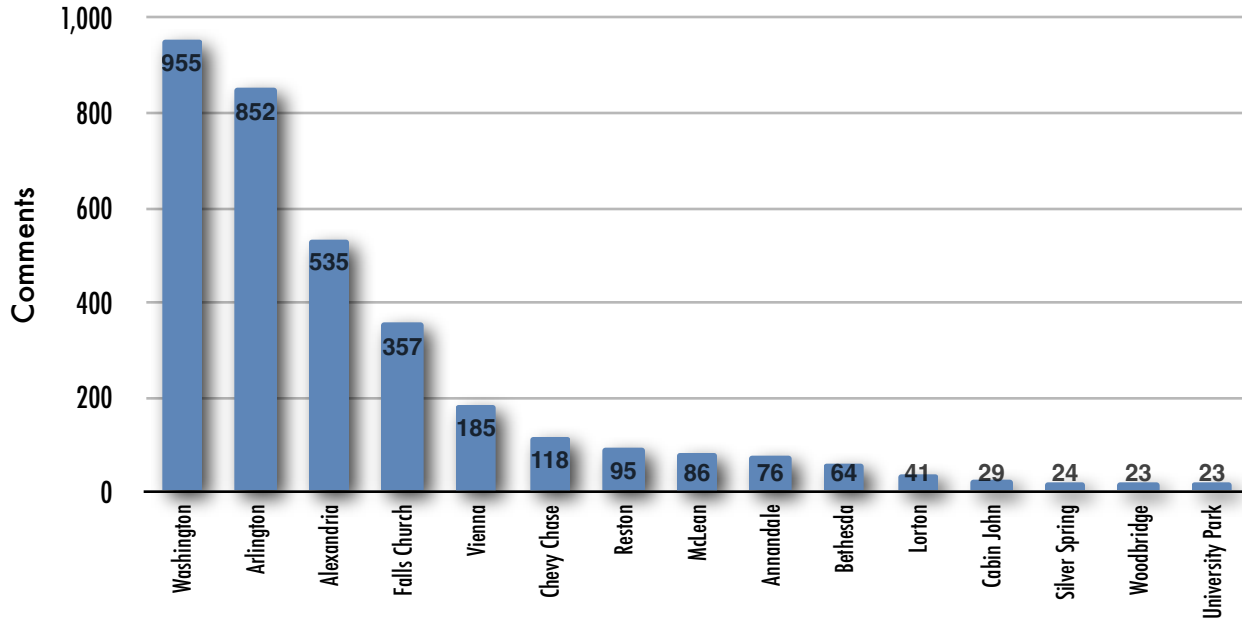


	RESIDENT FROM	COMMENTS THIS MONTH	PERCENT OF MONTH
1	Arlington	206	5.6%
2	Alexandria	163	4.4%
3	Washington	103	2.8%
4	Washington	93	2.5%
5	Falls Church	92	2.5%
6	Washington	91	2.5%
7	Washington	89	2.4%
8	Vienna	88	2.4%
9	Arlington	77	2.1%
10	Chevy Chase	76	2.1%
<b>Top-10 Totals</b>		<b>1,078</b>	<b>29.4%</b>



# Complaints This Month

Area Ranking by City (Top-15)



CITY	COMPLAINTS	HOUSEHOLDS	COMPLAINTS/ HOUSEHOLD
Washington	955	82	11.6
Arlington	852	111	7.7
Alexandria	535	68	7.9
Falls Church	357	51	7.0
Vienna	185	17	10.9
Chevy Chase	118	7	16.9
Reston	95	9	10.6
McLean	86	18	4.8
Annandale	76	5	15.2
Bethesda	64	6	10.7
Lorton	41	6	6.8
Cabin John	29	1	29.0
Silver Spring	24	5	4.8
Woodbridge	23	7	3.3
University Park	23	1	23.0
<i>Sub-Total (Top-15)</i>	<i>3,463</i>	<i>394</i>	<i>8.8</i>
Other	300	61	4.9
<b>Totals</b>	<b>3,763</b>	<b>455</b>	<b>8.3</b>

# Noise Sensitivity Map: MAY 2023

**NOTE:** Complaints from households submitted without valid address information are not depicted on the map.

